

COMPLAINT PROCEDURES

1. CONDUCT, DISCIPLINE, ETHICS & REGULATIONS

A (any) person may report any of the following concerns:

- (a) An issue on a bridge hand: an irregularity, a problem in the bidding or play, possibly for a score adjustment to → **Director** (of tourney)
- (b) Possible conduct infraction, at or away from the table, or questionable or suspicious actions at the table to → **Recorder**
- (c) Serious conduct infraction, at or away from the table, or clear wrongdoing at or away from the table to → "Charging party" (At an in person CBC – **Director**, not at an in person CBC – **President of CBF**)

(a) Bridge hand issue, irregularity, bidding or play issue, and/or score adjustment, Zero Tolerance Complaint → Director (of tourney)

- i) **Director** issues ruling.
- ii) **Director** ruling appealed or in the situation where there is no **Director**, such as an online event, to → **Tournament Rulings Committee** ("TRC" – committee of players); in the case of a Zero Tolerance complaint, where a **Director** is not present, to → Tournament Co-ordinator ("TC").
- iii) **Director** or **TC** coordinates appointment of **TRC** (ad hoc amongst participating players).
- iv) **TRC** outcome, whether the score stands, or an adjustment to the score is made, with or without penalty for frivolous appeal, is final.

(b) Possible conduct infraction, at or away from table, or questionable or suspicious action at the table to → Recorder

When **Recorder** determines that there are sufficient complaints to warrant further investigation, the complaints will be forwarded by **Recorder** to the "Charging party", namely the **President** or, in the event of a conflict, to the "Charging party", namely the **Vice-President**.

(c) Serious conduct infraction, at or away from the table, or clear wrongdoing at or away from the table to → "Charging party" (at an in-person CBC, Director, or otherwise, President or Vice-President).

Incidents that do not take place at an in-person CBC to → Recorder

- i) **Recorder** looks into case.
- ii) In the event that the issue is a matter only of record, **Recorder** files case away.
- iii) In the event that the issue, cumulatively or individually, is a matter of public reckoning (serious), **Recorder** elevates case to the "**Charging party**" (**President** or **Vice-President**).
- iv) **Recorder** is (becomes) complainant; and complainant of origin pursues as a witness.
- iv) "**Charging party**" (**President** or **Vice-President**) determines whether:
 - There is "prima facie" evidence of an offense;
 - Such is sanctionable (upon guilty determination); and
 - CBF has jurisdiction.
- v) "**Charging party**" (**President** or **Vice-President**) channels affirmative determination to Disciplinary Committee ("DC"), (former Ethics Committee) or, if sufficient evidence does not exist, files case away (informing **Recorder**).

Incidents that take place during an in-person (i.e. not online) CBC to → Director

The Director in charge (DIC) is the "Charging party":

- i) The "Charging party" will decide as described in paragraph 7.3.2 of the Disciplinary Guidelines whether to bring charges, and have the Tournament Disciplinary Committee hear the case.
- ii) Complaint and resolution are reported to → **Recorder**.

The accused party may appeal the decision of the Disciplinary Committee to → **Appeals Committee** ("AC"), where **AC** decision is final.

2. BODIES or COMMITTEES

TRC; to be appointed by Tournament Co-ordinator for online events or **Director** at an-person event

Recorder: Tony Reus

"**Charging party**": **Director** (in-person), **President** or, in the event of a conflict, **Vice-President**

Disciplinary Committee (DC)

CRONIN, Paul (Chair)
CIMON, Francine
KRNJEVIC, Nicholas
McAVOY, Jim
TODD, Bob

Appeals Committee (AC)

CARRIÈRE, Ronald (Chair)
COOPER, Susan
MAMER, Jerry